

## SHAREHOLDER INFORMATION

### Registered office and Group Corporate Centre

9th Floor, One Plantation Place, 30 Fenchurch Street, London EC3M 3BD. Telephone: +44 (0)20 7111 7000. Registered in England and Wales No. 2339826.

### Company website

The Annual Report and Accounts, Interim Management Statements, Half Yearly Report and other useful information about the Company, such as the current share price, is available on our website [www.rsagroup.com](http://www.rsagroup.com). Frequently asked questions and answers in respect of shareholding matters are detailed on the Company's website.

### Registrar

The Company's share register is maintained by Equiniti.

Queries regarding your shareholding should be addressed to Equiniti at the following address: Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA. Telephone: +44 (0)871 384 2048. Overseas callers should use +44 (0)121 415 7064. Shareholders with a text phone facility should use +44 (0)871 384 2255.

Please quote your shareholder account number (on your share certificate and dividend tax vouchers) when contacting or corresponding with Equiniti. (Calls are charged at 8p per minute from a BT landline. Other telephone provider costs may vary.)

### Electronic Communications

Following the adoption of electronic communication provisions into the Company's Articles of Association in May 2008, RSA now provides the majority of information to shareholders via the Company's website. Receiving the Company's communications electronically allows the Company to communicate with its shareholders in a more environmentally friendly, cost effective and timely manner. Shareholders are encouraged to elect to receive notification of shareholder communications electronically by signing up for paper-free communications at Shareview ([www.shareview.co.uk](http://www.shareview.co.uk)).

### Scrip dividend scheme

The Company operates a Scrip Dividend Scheme whereby ordinary shareholders can receive dividends in the form of shares. The Scheme enables shareholders to increase their holding in the Company without incurring dealing costs or stamp duty. The price of the shares for the 2009 interim dividend is fixed by reference to the average of the Company's middle market closing price for the five consecutive dealing days commencing on the ex dividend date of 12 August 2009. If you wish to participate in the Scheme please contact Equiniti. Mandate forms with respect to the 2009 interim dividend should be returned to Equiniti to arrive no later than 30 October 2009.

## FINANCIAL CALENDAR

### 12 August 2009

Ex dividend date for the ordinary interim dividend for 2009 and the second preference dividend for 2009

### 14 August 2009

Record date for the ordinary interim dividend for 2009 and the second preference dividend for 2009

### 20 August 2009

Announcement of the scrip dividend price for the ordinary interim dividend for 2009

### 1 October 2009

Payment date for the second preference dividend for 2009

### 30 October 2009

Deadline for the receipt of scrip dividend mandates by Equiniti in relation to ordinary interim dividend 2009

### 5 November 2009

Announcement of Q3 interim management statement

### 27 November 2009

Payment of the ordinary interim dividend for 2009

### 25 February 2010

Announcement of the full year results for 2009, the ordinary final dividend for 2009 and the first preference dividend for 2010